

# Hannon Hill Corporation

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Makers of the Award-Winning Cascade Server content management software

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## Meet the Team - Tim Reilly

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**By**

**Friday, December 22nd, 2006 at 11:30am**

Kirsten: Hi! You're listening to "Meet the Team" and I'm Kirsten Eidsmoe. Today, I'm here with Tim Reilly, our Support Team Manager. Hi Tim, how are you today?

Tim: I'm good; it's good to be here.

Kirsten: Good to have you here. Tim, I think that out of everybody at Hannon Hill, you probably deal with clients the most. Do you want to tell us a little bit about what you do here?

Tim: Sure, basically any time that anyone has problems with the software or questions about the software, I try to help them out, whether it's on the support forum, through our trouble ticket system, or on the phone.

Kirsten: That's great Tim. I hear you're doing a great job at that. How long have you been working here, and how did you come to Hannon Hill?

Tim: I started working here about 15 months ago and I actually started on the Services team as a web developer. I did that for a few months and then made the transition onto the Support team.

Kirsten: So where did you go to school and what did you study?

Tim: I went to Auburn University in Alabama, and I studied software engineering, which was kind of a treat because it was one of the first five schools – I believe – in the nation that offered that program. So, I'm glad to have been a part of it.

Kirsten: And did you play sports at college? I know you're into sports.

Tim: I did not play sports in college. Actually, my freshman year I was going to play tennis for Auburn, but I had to basically choose between engineering and tennis and I figured that my chances of becoming a professional tennis player were slim to none. So, I went with the software engineering degree and I think I made the right choice.

Kirsten: It seems to be working out for you. Do you still play tennis? I understand that you play a little bit of ping pong around the office.

Tim: That's correct. I like to enjoy the occasional ping-pong game here and there in the office. And I do play tennis, outside of work, quite a bit with my buddies from high school and college.

Kirsten: As a very non-sports person, I'm completely impressed. So, do you follow Auburn football? It's pretty big in Alabama.

Tim: Yeah, actually I'm a huge Auburn football fan and it pretty much occupies my entire life for the fall. And if anyone tries to schedule things with me on Saturdays, it's not going to work. But I'm definitely a huge Auburn football fan and let me see if I can get a "War Eagle" going. I know that we've got my buddy Nedko here in the office; he's a big Auburn football fan as well. War eagle Nedko!

Nedko: War Eagle

Tim: That's what I'm talking about.

Kirsten: So Tim, in addition to the football thing, the one thing that we all notice around the office is the diet. Can you tell us a little bit about what kind of diet you're on?

Tim: I can try, if we have enough time here. I tend to eat about eight or nine meals a day – all healthy foods. Lots of eggs, lots of chicken breasts, lots of fish, and lots of complex carbohydrates.

Kirsten: I have no doubt that you're the healthiest person in the office. But, how many eggs do you eat every week? Be honest.

Tim: I would say, approximately fifty.

Kirsten: Fifty!

Tim: Five – O

Kirsten: Do people give you strange looks in the grocery store?

Tim: Yeah they do. Normally they think that I'm going to go egg somebody's house. But, when I tell them that I'm actually going to eat them then they actually give me another weird face. So, it's tough being me.

Kirsten: Okay, one last question before we wrap this up. What is the coolest thing you've ever done?

Tim: I would probably have to say this interview basically because I'm a pretty cool cat and pretty much everything I do is cool, so the most recent thing I've ever done is probably the coolest thing I've ever done.

Kirsten: Good answer! It's been great having you on the show, thanks for being with us!

## **Category**

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