

# Hannon Hill Corporation

800.407.3540 | [www.hannonhill.com](http://www.hannonhill.com) | [info@hannonhill.com](mailto:info@hannonhill.com)

Makers of the Award-Winning Cascade Server content management software

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## Presenting the new Cascade Server Knowledge Base...

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By Sam Beresford

Monday, April 21st, 2008 at 4:00pm

So here it is folks, the long awaited, highly anticipated, soon to be imitated but never duplicated, far from antiquated...[Cascade Server Knowledge Base!!!](#) Sorry, I got kind of carried away there for a second, but here at Hannon Hill, we really *are* excited about today's release of the all new [Knowledge Base](#). With the help and expertise of people from every department, we've worked hard over the last few months to produce a Knowledge Base that's informative, logical, and most of all...easy to use! Here are some highlights:

- The Knowledge Base itself has been completely overhauled, and all topics are now presented in three sections -- [Digest](#), for an introductory version; [Concept](#), for a more advanced explanation; and [Technical](#), for in-depth information, steps, processes, and resources.
- We have loads of great new [videos](#) that not only demonstrate some of Cascade Server's features, but also how to navigate around the Knowledge Base itself. Start out with [this one](#) for a great introduction to the new KB.
- We're hoping that users can get all the answers they need from the Knowledge Base, but if not, or if they have suggestions as to how we can make it even better, we've [streamlined and clearly defined](#) the methods with which you can provide us with feedback or ask for help. You can easily and instantaneously send us comments, suggestions, or questions by clicking the 'Beta Feedback' link at the bottom of every page in the Knowledge Base. If you're one of your organizations two primary support contacts, you can reach us through [JIRA](#). Additionally, the [Cascade Server User's Forum](#) continues to be a tremendous resource for users of all levels.
- The addition of Google Custom Search functionality, and a brand new, comprehensive [glossary](#) and [site index](#), will enable users to easily and quickly find the information and resources that they're looking for.
- We've also updated the vast majority of our screenshots, graphics, and most importantly, [documentation](#) to accurately reflect the most recent versions of Cascade Server.
- You can bookmark this [link](#), and we've also added a 'New Knowledge Base (BETA)' link to the bottom of every page on [hannonhill.com](http://hannonhill.com) for even more easy access.

We're extremely proud of the new [Cascade Server Knowledge Base](#), and we can't wait for all of you to use it. So give it a spin and let us know what you think!

### **Category**

- News

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