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Makers of the Award-Winning Cascade Server content management software

Keys to CMS Project Implementation Success - Part 5

Wednesday, March 10th, 2010 at 10:00am -- [Kat Liendgens](#)

In our last installment of the [Keys to Project Implementation Success](#) blog series, we talked about the importance of appropriately timing your Quickstart and training. Your Quickstart should begin as soon as you are ready to start migrating your website to Cascade Server, while training should occur before beginning the project to ensure user buy-in. In this final part of our series, we'll be discussing the importance of client involvement throughout the project.

The Statement of Work The purpose of the SOW is to ensure that both parties understand the scope of the project. Therefore, we encourage you to read the document thoroughly and to ask any questions you may have. Since we need your signature in order to begin integration work, we recommend reviewing the document as soon as you receive it in order to help us expedite the integration process.

User Acceptance Testing While QA is included in the QuickStart package, it does not eliminate the need for user acceptance testing. In our experience, we've found that the people best suited for testing the work are those who are not experts on the system. We need your active involvement in the process in order to ensure that the project was implemented as requested. An additional benefit of user acceptance testing is that your staff will automatically get more exposure to the product and, thus, become even more comfortable with it. For more information about our Quickstart packages, please contact our [Services Team](#).

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